ACTION PLAN PART 2
CALLS/COMPLAINTS

YEAR	CALLS
2006	42
2007	78
2008	131
2009	193
2010 (Through August)	96

Discrimination Complaints:

2 - Disability based complaints. Both are reasonable accommodation denials. Referred to Ohio Civil Rights Commission

1 - Race based complaint - Denial of one bedroom apartment based on race (African-American) of applicant. Found possible probable cause and referred to Ohio Civil Rights Commission

1 - Familial Status - Eviction due to Children. Possible probable cause referred to attorney and Ohio Civil Rights Commission.