



## **Bank Drafting Terms and Conditions for Annual Natatorium, Forever Young Membership(s) &/or Programs**

The Natatorium 2345 4<sup>th</sup> Street Cuyahoga Falls, OH 44221 (330) 971-8080

1. For the first initial registration of a Nat/Forever Young membership(s), the first payment will be paid up front and 11 billing cycles will take place thereafter on the 28<sup>th</sup> of every month. If the 28<sup>th</sup> falls on a weekend or a Holiday, monies will come out on the next business day from the most recent checking or savings account on file.
2. A blank voided check or deposit slip (w/name, address, account and routing numbers *printed by the bank*) is needed prior to registration of a membership. Government issued photo ID's (i.e driver's license) as well as marriage certificate and/or birth certificates are needed at time of registration for Single, Spousal and/or Family memberships.
3. If a membership is being renewed, 12 installment billings will take place on the 28<sup>th</sup> of every month until the memberships(s) and/or programs is/are paid in full.
4. The member is responsible for payment of the membership(s) and/or programs until it is paid in full even if the member chooses not to utilize the facility/programs.
5. Renewal letters will be sent out approximately one month prior to the expiration date of the annual membership(s).
6. If a member does NOT want to renew his/her membership(s), there is a section on the bottom portion of the renewal letter that can be filled out and returned to The Natatorium. The form must be turned in no later than 2 weeks prior to the current memberships' expiration date. If a member wants to renew his/her membership(s), the form does not need to be completed. The membership(s) will automatically be renewed.
7. Once a renewed membership period has started, the member(s) is/are signed up for an annual membership(s) and 12 billing cycles will take place until fees are paid in full. **UPON RENEWAL, YOUR ANNUAL MEMBERSHIP WILL CONTINUE FOR AN ADDITIONAL 12 MONTHS AND ALL TERMS & CONDITIONS WILL APPLY.**
8. Membership(s) can be cancelled if the member(s) is/are:
  - a. Moving more than 25 miles out of the area. Current utility bill from new address, rental agreement or change of address form must be submitted along with a letter requesting cancellation of membership.
  - b. Medically unable to utilize the facility/programs. A Dr's note stating that the member can no longer utilize the facility and a letter from the member requesting cancellation of membership is required.

***Cancellation requests must be submitted by the 15<sup>th</sup> of the month and may not be billed for the current month if approved. If requests are received after the 15<sup>th</sup> of the month, the request will be reviewed for the following month. Charges will apply for the current month; no refunds may be issued. The membership committee will meet once a month to determine appropriate disposition of all other requests; their decision will be final.***

**Not all membership cancellation requests will be granted.**
9. Memberships are a one-year contract and may not be cancelled/refunded at anytime.
10. Fees may be assessed if monies are not collected on the 28<sup>th</sup> if an account has insufficient funds, is closed, frozen or funds are not authorized to be taken at the time that the draft it sent.
11. If (a) membership(s) &/or programs is/are not paid due to insufficient funds, closed account, frozen or funds are not authorized to be taken at the time that the draft it sent, the member(s) may be denied access to all Parks and Recreational facilities within the City of Cuyahoga Falls until the remaining balance of the monies of the membership(s)/programs are paid in full.
12. It is the member(s) responsibility to keep the Natatorium informed of current mailing address, so that membership communications are received in a timely fashion. The Natatorium is not responsible for any renewals that may take place as a result of mail that is not received or discarded. Should the Natatorium receive returned mail with a forwarding address that information will be entered and the mailing(s) will be resent.
13. It is the member's responsibility to review account records of any charges that may be accrued over the duration of the membership. The Natatorium may not be responsible for charges if not alerted in a timely fashion.
14. If payment is not received on the 28<sup>th</sup>, two resends will take place thereafter in an effort to collect what was owed on the 28<sup>th</sup>. If monies are not collected, unpaid balances will be forwarded to a collections agency. The patron will no longer be eligible for the bank-drafting program at The Natatorium.
15. Partial payments cannot be made towards annual memberships/programs unless the membership/programs is/are being paid off in full.